

Student Services Committee Meeting

Thursday | October 9, 2025 1:30 pm - 2:30 pm | SS-205

Committee Members		
◆ Cinthya Arrieta	◆ Betzabel Martinez (A)	◆ Gerald Sequeira
◆ Claudia Castillo	◆ Marie Noriega (A)	◆ Jennifer Spalding VACANT
♦ Lan Hao	◆ Marivel Ortiz-Sanchez	◆ Ty Thomas (A)
◆ Nadine Henley (A – R. Garcia)	◆ Sean Osborne	◆ Maryann Tolano-Leveque
◆ Michelle Hernandez	♦ Ana Quiroz	◆ Lilianna Verduzco
◆ Dana Hester	◆ Richard Rams (Chair)	◆ Jayson Chan (ASCC)
◆ Elaine Lipiz Gonzalez	◆ Tommy Reyes	◆ Patty Flores (ASCC)
 → Jessica Lopez Jimenez 	◆ David Rodriguez	◆ Garcia, Christina (Admin)

MINUTES

I. WELCOME

a. Introduction – Dr. Rams welcomed the group and provided a simple overview of the new technology in SS-205.

II. INFORMATION

- a. Student Equity Plan 2025-28 Update Dr. Lipiz Gonzalez/Dr. Martinez Bleech
 - i. Dr. Lipiz Gonzalez provided a brief update regarding next steps for the Student Equity and Achievement Program Plan, including:
 - 1. 10/13/25 Steering First Read
 - 2. 10/27/25 Steering Final Read
 - 3. 11/18/25 Submission to BOT
 - 4. Submission to Chancellor's Office
- b. Enrollment Services: Mid-Semester Update Dr. Sequeira
 - i. Dr. Sequeira provided the following briefing of information for Element451:
 - Following a thorough review, Enrollment services recommends adopting Element 451, a comprehensive Al-driven platform that integrates recruitment, admissions, marketing, and student engagement. The system provides personalized communication through email and text, automates routine processes, and offers a secure, scalable infrastructure accessible to non-technical users.
 - 2. Key Benefits:
 - a. Improved Student Engagement: Personalized outreach information by student behavior and demographics.
 - b. Operational Efficiency: Automation reduces manual workload, enabling staff to focus on strategic priorities.

- c. Cost Savings: Consolidates multiple systems potentially saving tens of thousands annually.
- d. Enhanced Functionality: Includes a student portal integrated with Canvas and Banner, a 24/7 Al chatbot, and an interactive activities calendar.
- e. Marketing Impact: Colleges using Element451 report increase in applications and reductions in marketing costs.

III. NEW BUSINESS: Action Items

- a. Approval of 09/11/25 Meeting Minutes
 - . Motion: S. Osborne; 2nd: Dr. Lipiz Gonzalez; Opposed: None; Abstained: 1; **Approved**
- b. Student Affairs AP/BPs Dr. Tolano-Leveque
 - i. AP/BP 2015 Student Trustee Desk Review
 - Motion: J. Lopez Jimenez; 2nd: T. Reyes; Opposed: None; Abstained: None;
 Approved
 - ii. AP/BP 2105 Election of Student Trustee Desk Review
 - Motion: J. Lopez Jimenez; 2nd: T. Reyes; Opposed: None; Abstained: None;
 Approved
- c. VPSS AP/BPs Dr. Rams
 - i. BP 3540 Sexual and Other Assaults Desk Review
 - i. Motion: Dr. Hester; 2nd: T. Reyes; Opposed: None; Abstained: None; Approved
 - ii. AP 3540 Sexual and Other Assaults Revised
 - Motion: M. Ortiz-Sanchez; 2nd: T. Reyes; Opposed: None; Abstained: None;
 Approved

IV. UPCOMING MEETINGS

- d. 2025-26 AY Meeting Dates; 2nd Thursday of the month; 1:30 pm 2:30 pm
 - i. November 13, 2025
 - ii. December 11, 2025 (finals week)
 - iii. March 12, 2026
 - iv. April 9, 2026
 - v. May 14, 2026
 - vi. June 11, 2026 (finals week/ day before Commencement)

PROGRAM UPDATES

None Submitted.